

Information Governance Summary Quarter Three - 2016/2017

Freedom of Information (FOI) requests received by Directorate Q3 2016/2017

| FOIs by Directorate | October | | November | | December | |
|---------------------|-----------|------------|-----------|-------------|-----------|-------------|
| | Total | % | Total | % | Total | % |
| Corporate | 47 | 100% | 34 | 100% | 34 | 100% |
| Education | 4 | 100% | 2 | 100% | 5 | 100% |
| Housing | 4 | 100% | 6 | 100% | 11 | 100% |
| People | 11 | 100% | 26 | 100% | 16 | 100% |
| Place | 26 | 96% | 26 | 100% | 16 | 100% |
| WMPF | 2 | 100% | 3 | 100% | 2 | 100% |
| BC Transport | 0 | | 1 | 100% | 0 | |
| WM Transport | 0 | | 0 | | 0 | |
| Overall | 94 | 99% | 98 | 100% | 84 | 100% |

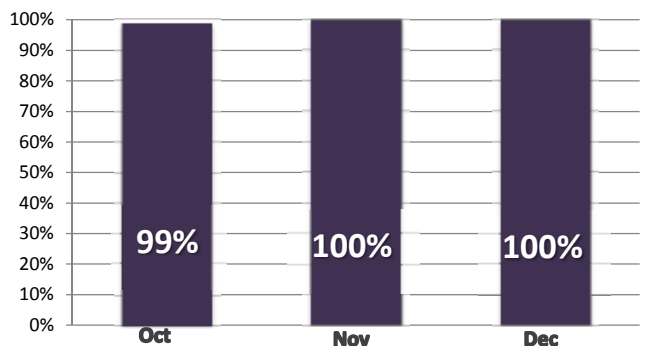
Training Q3 2016/2017



Data Protection (DP) requests received by Directorate Q3 - 2016/2017

| DPs Directorate | October | | November | | December | |
|-----------------|-----------|-------------|-----------|-------------|-----------|-------------|
| | Total | % | Total | % | Total | % |
| Corporate | 13 | 100% | 7 | 100% | 20 | 100% |
| Education | 0 | | 2 | 100% | 0 | |
| Housing | 1 | 100% | 0 | | 0 | |
| People | 5 | 100% | 3 | 100% | 4 | 100% |
| Place | 5 | 100% | 7 | 100% | 10 | 100% |
| WMPF | 0 | | 0 | | 0 | |
| BC Transport | 0 | | 0 | | 0 | |
| WM Transport | 0 | | 0 | | 0 | |
| Overall | 24 | 100% | 19 | 100% | 34 | 100% |

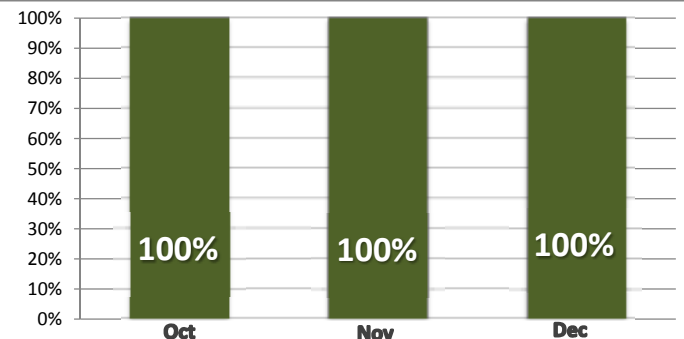
Freedom of Information (FOI) Response Rates Q3



Information Incidents Q3



Data Protection Request (DP) Response Rates Q3



Quarter 3
2016/17

99.67%

FOI Response Rate

cumulative
to date
2016/17

99.67%

Quarter 3
2016/17

100%

DP Response Rate

cumulative
to date
2016/17

99.67%